

Visitation Policy

Visitation will be held Wednesdays from 6 to 8 pm and Saturdays from 1 to 3 pm.

All Visitors must check in at the front desk, have all of their belongings (keys, wallets, phones, etc) be placed in a locker and stored there until their visit is done. There will be a maximum of two (2) visitors per client, per visit. Only two visits are allowed per day. No switching out of visitors allowed during the visit. Visitation will last a total of 20 minutes. All visitors must be over the age of 18. Visitors will sign a confidentiality agreement, as well as the rules for visitation, both of which will be scanned into the client's chart.

No food items are allowed to be brought in to clients.

If the visitor appears intoxicated, no visitation will be allowed and the visitor will be asked to leave.

If they would like to bring items for clients to have here while they are with us, they need to be checked in by security or a coordinator to ensure the items are okay for the clients to have on the unit.

During visitation hours: Visitors will be escorted by staff onto the unit where they will meet with their family member/loved one at the dining area. One client with their visitors to one table. An MHT will be assigned to visitation hours to watch the clients with their guests to ensure appropriate behaviors are followed including no inappropriate touching. All visitations will be held in the dining area, no visitors are allowed to go into clients' rooms or anywhere alone with the clients.

If there is any inappropriate behavior between visitors and clients, visitors will be asked to leave and, if necessary, will be banned from visiting again depending on the severity of the incident.

If there are any issues on the floor with clients (aggressive behavior, loud behavior where client will not calm down, etc., visitation will end early, and all visitors will be asked to leave and told they can come back and visit on the next visitation day.